

Veterans Choice Program (VCP) Provider Agreements Provider FAQ

REQUIREMENTS

What are the general requirements for the VCP Provider Agreement?

- All credentialing and licensing policies/processes for a group practice, or qualification and licensure documentation individual practitioners expire per VA guidelines within 12 months from the time of submission and require annual renewal to remain active. VCP Provider Agreements expire within five years of the approved VCP Provider Agreement or until the VCP expires.

OTHER DETAILS

How long is my agreement active?

- The agreement is active for 5 years or until VCP expires, but credentialing and licensing policies/processes for group practices or and qualification and licensure documentation for individual providers must be renewed yearly. For more details please consult the provider agreement.

Can I terminate the agreement at any time?

- Yes. Either party may cancel by providing a 45-day written notice of the intent to cancel the agreement. Please consult the provider agreement for details.

What if I am part of a practice and leave my practice while the agreement is active?

- If you leave your practice, please be sure to notify local VA Community Care staff of your departure so we may update your status accordingly.

Can I designate which VA facilities I want to enter into an agreement with?

- Yes; however, VA prefers that providers are available to the widest number of Veterans possible.

AUTHORIZING CARE

How will care be authorized?

- Care under VCP Provider Agreements must be authorized the same as any other episode of care, and VA is currently updating processes to allow VA staff to execute care against established provider agreements. Specific details on this process will be shared with providers prior to full implementation in April 2016. These details will outline all aspects of the authorization and execution of care process under the new VCP Provider Agreements.

CLAIM SUBMISSION

How will we be paid? Who will pay the claims?

- Please consult the payment section of the provider agreement for details on how all providers will be reimbursed. Claims should be submitted to the VA facility that provided the authorization for care.

POINTS OF CONTACT

- Community providers can contact their local VA Medical Center with questions about the VCP Provider Agreements:

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