



National VA Call Center!!!!

1-877-881-7618



EFFECTIVE 3/3/2018, Please note our new number will change to:

1-877-881-7618

*All claims inquiries and customer service related questions should be directed to this telephone number.

**We will discontinue claim statuses by fax,
effective 3/3/2018.**

VA Claims Status/Payment Contact Information

Vendor Inquiry System:

Online Access to the Vendor Inquiry System (VIS) to research claim status, please visit <https://www.vis.fsc.va.gov> to register.

Contact Financial Services Center (FSC) Customer Support Team:
(877) 353-9791 (Monday-Friday, 7:00 am to 4:15 CST)
VAFSCCSD@va.gov

Fiscal Services Center:

Online Access to the Fiscal Services Center to view EOB information regarding payments for VA claims, please visit <https://www.vahcps.fsc.va.gov> to register.